# Terms of Use

**User Agreement & Website Conditions** 

### 1. Purpose and Scope

These Terms of Use ("Terms") govern access to and use of the website www.ciscode.co.uk (the "Website"), operated by CISCODE SARL, a limited liability company registered in Morocco.

By accessing or using the Website, you ("User", "you", or "your") agree to be bound by these Terms and by our Privacy Policy and Cookie Policy.

If you do not agree with these Terms, please do not use this Website.

## 2. Company Information

CISCODE SARL

Office n°26, 2nd Floor, Borj Al Andalous 2 Building, Avenue de l'Espagne, Tanger, Morocco

Email: info@ciscod.com

Website: www.ciscode.co.uk

CISCODE is a Digital Services and Consulting Company (ESN) specialized in custom software engineering, cloud integration, DevOps, data analytics, and cybersecurity solutions for clients across Europe, Africa, and the Middle East.

## 3. Acceptance of Terms

Accessing or using any part of this Website constitutes acceptance of these Terms of Use.

CISCODE reserves the right to modify, suspend, or update these Terms at any time without prior notice.

The version available online at the time of use shall apply.

#### 4. Access to the Website

CISCODE strives to ensure the Website remains accessible 24/7.

However, access may be temporarily suspended or limited for maintenance, updates, or reasons beyond our control (force majeure, network failure, cyberattack, etc.).

CISCODE shall not be held liable for any unavailability or performance issues affecting the Website.

#### 5. Use of the Website

The User agrees to use the Website in compliance with:

All applicable laws and regulations

These Terms of Use

Principles of good conduct and online ethics

Users are strictly prohibited from:

Engaging in any illegal, abusive, defamatory, or fraudulent activities

Attempting to gain unauthorized access to the Website or its systems

Interfering with the Website's security or performance

Copying, reproducing, or distributing any content without written permission from CISCODE

Failure to comply may result in suspension or permanent denial of access, and legal action where applicable.

### 6. Intellectual Property

All content, design, source code, text, images, videos, software, and trademarks displayed on the Website are the exclusive property of CISCODE SARL or its partners.

Users are granted a limited, non-exclusive, non-transferable, and revocable right to access and view the Website content solely for personal and informational purposes.

No part of the Website may be copied, modified, reproduced, distributed, or exploited for commercial purposes without CISCODE's prior written consent.

Violations of intellectual property rights may result in civil and criminal liability under Moroccan and international laws.

#### 7. Personal Data Protection

CISCODE is committed to protecting Users' personal data in compliance with the General Data Protection Regulation (GDPR) and Moroccan Law No. 09-08.

All personal data collected through this Website is processed in accordance with our Privacy Policy, which describes how data is collected, used, and secured.

Users may exercise their privacy rights by contacting info@ciscod.com.

# 8. Third-Party Links

The Website may contain hyperlinks directing Users to third-party websites or platforms.

These links are provided solely for convenience and do not imply any endorsement by CISCODE.

CISCODE has no control over the content, security, or privacy practices of such third-party websites and disclaims all responsibility for any damages or losses arising from their use.

### 9. Liability Disclaimer

CISCODE takes all reasonable precautions to ensure that the information on this Website is accurate, complete, and up to date.

However, we make no warranties, express or implied, regarding:

The accuracy, reliability, or completeness of the content

The continuous or error-free operation of the Website

The absence of viruses or malicious software

To the fullest extent permitted by law, CISCODE shall not be liable for any direct, indirect, incidental, consequential, or punitive damages resulting from:

The use or inability to use the Website

Errors, omissions, or inaccuracies in the content

Unauthorized access to or alteration of User data

Any other matter relating to the use of the Website

#### 10. User Content

Users may have the opportunity to submit information or materials via forms, comments, or job applications.

By submitting such content, you:

Guarantee that the information provided is accurate and lawful

Authorize CISCODE to use it for the purpose for which it was submitted

Agree that CISCODE may retain and process it according to its Privacy Policy

CISCODE reserves the right to remove any content that violates these Terms or applicable laws.

## 11. Security

CISCODE implements industry-standard security measures to protect the integrity and confidentiality of its digital infrastructure.

However, Users acknowledge that no online system is completely secure.

CISCODE cannot guarantee absolute protection against cyber threats, unauthorized access, or data loss.

Users are responsible for securing their own devices and maintaining the confidentiality of any credentials used to access CISCODE platforms.

#### 12. Termination of Access

CISCODE may, at its discretion and without prior notice, suspend or terminate a User's access to the Website in case of:

Violation of these Terms of Use

Suspicious, fraudulent, or illegal activities

Requests from competent legal authorities

Upon termination, all rights granted to the User shall immediately cease.

### 13. Applicable Law and Jurisdiction

These Terms are governed by and interpreted in accordance with Moroccan law.

In the event of a dispute, and if no amicable settlement can be reached, the matter shall fall under the exclusive jurisdiction of the competent courts of Tangier, Morocco.

If the User accesses the Website from outside Morocco, it is their responsibility to ensure compliance with local laws.

#### 14. Contact Information

For questions regarding these Terms of Use, please contact:

CISCODE SARL

Office n°26, 2nd Floor, Borj Al Andalous 2 Building, Avenue de l'Espagne, Tanger, Morocco

Email: info@ciscod.com

Website: www.ciscode.co.uk

## 15. Entire Agreement

These Terms, together with the Privacy Policy and Cookie Policy, constitute the entire agreement between CISCODE and the User regarding the use of this Website.

Any failure by CISCODE to enforce a right or provision shall not be deemed a waiver of such right or provision.